## Open Project Management from an "open" perspective

### UNIT 2

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All content



IS 340: Spring 2023

## **Open Project Management**

# Welcome Back!





### **Gamification and Community-building**

#### Top 5 Open-source Tools in 2021

https://raccoongang.com/blog/top-5-open-source-gamification-tools-2021/

#### Gamification

https://www.valamis.com/hub/gamification



Gamification focuses on:

 Goals, Status, Building Fellowship, Education, Rewards

Successful gamification:

- taps into intrinsic motivation (become more skilled at the job).
- offers an extrinsic motivation (rewards, points and badges).

A last word about metrics and facilitating cooperation, social capital, and working open

### Agent-based Model (Iterative Prisoner's Dilemma) for Sharing Open Data



#### **Technical Debt and Reducing Friction**

### **Communities and Technical Debt**

Implied cost of additional rework caused by choosing an easy (limited) solution now instead of using a better approach that would take longer.

• when ignored, debt accumulates over time (negative interest), becoming harder to pay off.

https://www.techopedia.com/definition/27913/technical-debt

Coined by Wiki creator Ward Cunningham. Origins in extreme programming and refactoring. Also a common topic in Scrum

https://www.scrum.org/resources/blog/technical-debt-scrum-who-responsible

Who is responsible for dealing with issues that lead to technical debt, and who is responsible for paying it down?



### **Communities and Technical Debt (con't)**





DBT



#### WHAT IS TECHNICAL DEBT?

Technical debt can be defined as whenever software is developed in a partial way that later produces errors and artifacts that needs to be addressed with a stable process and features. In other words, it's the result of prioritizing speedy delivery over perfect coding.



https://www.chapter247.com/blog/with-great-technology-comes-technical-debt/

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Debt can be incurred if it can be managed:

SCOPE

COST

QUALITY

SCHEDULE

- need to implement quickly.
- lack of resources to work in an optimal fashion.

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#### Making Technical Debt Visible

https://www.scrum.org/resources/blog/making-tech-debt-visible

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In a recent livestream I built an app called foodnotfoo	d, a simple app to detect whether an image	e is of food or not.	

Cleaning up the repo for the "Food Not Food" App

https://www.youtube.com/watch?v=-4yq486ZaPU

#### Reducing Community Friction From the "Start Here"



### **Asking Your Community for Help**

#### Posts and replies



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@Cmastication@masto

@anneurai strong agree. We added a recipe in R Cookbook 2E on this very thing

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rc2e.com/gettingstarted#recipe...

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JD Long 🔽



@anneurai the most important thing is to (a) explain what you've already tried and didn't work to save time and demonstrate that you have tried to solve the problem on your own, and (b) provide a minimal example that demonstrates the problem, because nobody is going to read hundreds of lines of code for you but they might read 10 lines.

Submitting Questions to Stack Overflow or Elsewhere in the Community (R Cookbook) https://rc2e.com/gettingstarted#recipe-id269



Anne Urai @anneurai@neuromatch.social

A skill we rarely teach, but is imo crucial, is how to effectively ask for help from online software communities.

Any best practices guides to get started, and go beyond 'this is some code, can you fix it?'

#### Feb 15, 2023, 05:59 · 🚱 · 🕼 7 · 🛊 6



Florian Idelberger

@anneurai provide an exact description of what you did. Any error messages, inline or if too large in an external file. Ideally als specify what you already tried, and try to search at least before asking, on a search engine or/and the community. If they have a specific process or template for questions, use that. (Oh and that might often say to only report/ask abou the newest version but m that depends)

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#### **Guidance Tree**





#### Community Committee, circa 2016 Stephen Larson's sketch

Guidance Tree to funnel potential contributors into a specific place

### **Guidance Tree (in practice)**

Community Navigator Developed	rs Onboarding	Research	Education			
Welcome to the Rokwire Community Guidance Tree!						
Would you like to make a coding (programming) contribution, or a building (documentation, maintenance, design, or discussion) contribution?						
	Coding		Building			
Beta Version. Suggestions? <u>Contact us</u> . Welcome to the root page!						
		<u>(cc)</u>				
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\* some of these topics in this unit will be revisited in more detail in later units.

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Community is generally involved in building, supporting, and promoting the project.

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#### **Build Open Project, then Community**

- History of Project Management.
- Why Community Building?
  - bug reports and community safety examples.

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#### Paradox of Open and the role of a Community

• commons as an ideal, communities of practice, open does not equal success in ideals.

#### Six Principles of Building a Community

• comparison, engagement, evangelism, state, behavior.

#### **Building a Community (con't)**

- tradeoffs, constraints, and project scope.
- points of failure and institutional knowledge (avoid top-down centralization).

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#### **Gaining Momentum and Buy-In**

- social capital (altruism, innovation, trust)
- Localization example (foreign-language translations).

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#### Automation

- onboarding, cultivating leadership, community patterns through data.
- Discord community example (values and go-to person).

#### **Big Picture and Community Planning**

- Community Commitment Curve.
- Master Plan (incentives, sustainability, catalyzation, communication/innovation, and embedding).
- community/project synergy.

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#### **Measures and Metrics**

- Bulk Github activity, dashboards, fork trees.
- putting contribution skills into practice dashboard.
- Agent-based models (simulating potential outcomes).

#### **Big Picture and Community Planning (con't)**

- One-many interactions: where contributor fits into a working group.
- networks, network science applications.

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#### **Technical Debt**

- What is it? Constraints on project and community development.
- How to minimize (reducing friction), evaluate, and measure.
  - cleaning repos, asking for help from community.
  - guidance tree.